



Our Offer of Early Help

<p>Universal source of help for all families in Gloucestershire:</p>	<p>Gloucestershire Family Information Service (FIS)</p> <p>Advisors give impartial information on childcare, finances, parenting and education. FIS are a useful source of information for parents and professionals. They support families, children and young people aged 0-19 years of age (25 for young people with additional needs) and professionals working with these families. They can help link parents up with other organisations that might be able to help or provide the information themselves e.g. parents could ask them about holiday clubs for your children across Gloucestershire.</p> <p>Contact the FIS by emailing: familyinfo@gloucestershire.gov.uk or telephone: (0800) 542 0202 or (01452) 427362. FIS also have a website which has a wealth of information to support many issues such as childcare and support for children with disabilities. www.glofamilies.org</p> <p>For information for Children and Young People with Special Education Needs and Disabilities (SEND) go to the SEN and Disability 'Local Offer' -www.glofamilies.org.uk/localoffer</p>
<p>GSCB (Gloucestershire Safeguarding Children's Board) website.</p>	<p>http://www.gscb.org.uk</p> <p>Important information for parents and professionals across Gloucestershire in relation to keeping children safe and avenues of support including early help options.</p>
<p>Dunalley's universal support for all pupils and families.</p>	<p>All of our teachers are available in a pastoral capacity should parents have a concern about anything at all. Parents can talk directly with our staff.</p> <p>Mutually convenient appointments can be made via our school office (01242 512391).</p> <p>All eligible pupils complete the on-line survey which is monitored and concerns are acted upon immediately.</p>
<p>Dunalley's PSHE/ SMSC curriculum</p>	<p>Our comprehensive curriculum covers many aspects of keeping young people safe, healthy, resilient and aware of the world around them so that they can make informed decisions. Where pupils have specific issues that need discussing or addressing we will make their wellbeing curriculum bespoke to them.</p> <p>Other specific topics helping pupils stay safe covered within the</p>

	<p>curriculum include(age appropriate content):</p> <p>Sex and Relationship Education: The <i>Jigsaw</i> programme is taught throughout our school and is complimented by Gloucestershire Healthy Living and Learning (GHLL) resources and PINK curriculum.</p> <p>Gender, identity and tolerance: preventing homophobic and transphobic bullying; preventing bullying of pupils from different types of families (e.g. same sex parents); avoiding anti-gay derogatory language; Gender identity - there isn't such thing as a typical girl or a typical boy. Understanding and acceptance of others different than us, including those with different religions.</p> <p>Drugs: Alcohol, Smoking and illegal drugs.</p> <p>Keeping Safe: E-safety (facebook and internet); personal safety (out and about); How to respond to an emergency. IN THE NET production – annually Y4</p> <p>Emotional well-being: Where to go for help if you, your friend or family member is struggling with emotional well-being/mental health problems? What are the signs someone is struggling? What makes you feel good; How to look after you own emotional well-being; Personal strength and self-esteem; Being happy!</p> <p>Healthy Living: Taking responsibility for managing your own health; Importance of sleep; The main components of healthy living (diet, exercise and wellbeing);Focus on breakfast; Managing health and wellbeing when you are unwell (making sure you take your medicine when you should, have the right perspective, doing what you can do within the limitations of your health condition.</p>
Home-school support	All of our Early Help is offered in partnership with parents/ carers.
E-safety	<p>E-safety is a key part of the ongoing curriculum.</p> <p>-PACE (parents against child exploitation) UK is a useful website to engage parents with e-safety issues. www.paceuk.info/</p>
Play therapy	We regularly employ play therapists who help with all aspects of well-being and provide personalised programmes of support.
Sam Ashton – Child and Family Support Worker	<p>Sam Ashton, our Child and Family Support Worker, takes a leading role in providing individual advice and support. She welcomes everyone into the school each morning and is readily available to support children and families on a needs basis.</p> <p>Sam has had additional training relating to domestic abuse, behaviour management and Early Help pathways. She will sign post families to further services if further support is required</p>
Bullying (including cyber-bullying)/child	All Gloucestershire schools including Dunalley are committed to tackling bullying. We want to know immediately if there any issues with bullying

<p>death/suicide prevention</p>	<p>at school so that it can be addressed.</p> <p>School can offer bespoke lessons on anti-bullying for anyone who has suffered bullying to encourage behaviours that might avert it in the future (e.g. assertiveness) or to boost self-esteem. We have a series of teaching resources produced by the Gloucestershire healthy living and Learning Team (www.ghll.org.uk) to support this and are engaged in the DfE Anti-Bullying project and have trained a number of anti-bullying ambassadors.</p> <p>In serious cases of bullying parents should contact the police; particularly if there are threats involved. In an emergency call 999.</p> <p>Other sources of help and advice can be found at: www.gscb.org (Gloucestershire Safeguarding children’s board)</p> <p>http://www.bullying.co.uk .</p> <p>www.ghll.org.uk.</p> <p>www.onyourmindglos.nhs.uk – a Gloucestershire website which also covers bullying as a topic and where to go for help.</p>
<p>Children or young people with multiple needs (vulnerable) or multiple needs (complex) requiring multi-agency input or assessment.</p>	<p>Within Gloucestershire, Early Help Partnership (co-ordinated by Families First Plus) provides multi-agency support for children and families. A phone call to discuss a possible referral is helpful before making written referral. Parents must consent to a referral. Dunalley actively seeks support when appropriate.</p> <p>Early Help Partnership/Families First Plus: cheltenhamearlyhelp@gloucestershire.gov.uk 01452 328161.</p> <p>These teams are made up of Early Help Co-ordinators, Community Social Workers and Family Support Workers. They work together from one base so they can recognise and respond to local needs and act as a focal point for co-ordinating support for vulnerable children, young people and their families.</p> <p>Support provided includes:</p> <ul style="list-style-type: none"> - Support for school and community based lead professionals working with children and families collaboration with social care referrals that do not meet their thresholds, to co-ordinate support within the community - partnership working to support children with special educational needs in school - advice and guidance from a social work perspective on a 'discussion in principle basis' - signposting children with disabilities and their families to access activities and meet specific needs; - advice and guidance to lead professionals and the provision of high quality parenting and family support services to families. <p>Youth Support Team (YST):</p>

	<p>The Youth Support Team provide a range of services for vulnerable young people aged between 11 - 19 (and up to 25 for young people with special needs), including:</p> <ul style="list-style-type: none"> - Youth offending - Looked after children - Care leaver's support services (for those aged 16+) - Early intervention and prevention service for 11 - 19 year olds - Support for young people with learning difficulties and/or disabilities - Positive activities for young people with disabilities - Support with housing and homelessness - Help and support to tackle substance misuse problems and other health issues - Support into education, training and employment - Support for teenage parents <p>For General Enquiries: 01452 426900 info.glos@prospects.co.uk</p> <p>To make a referral: 01452 427923 E: fasttrackteam@prospects.co.uk</p>
<p>Drug concerns</p>	<p>Drugs education is covered in the school curriculum. The Life Education Bus visits annually as part of this provision (PSHE/SMSC) curriculum as a preventative measure.</p> <p>www.infobuzz.co.uk/: Info Buzz provides individual targeted support around drugs & emotional health issues, development of personal & social skills, and information & support around substance misuse.</p> <p>www.onyourmind.nhs.uk – provides advice on drug/alcohol misuse.</p>
<p>Mental health concerns</p> <p>* Please note that in Gloucestershire CYPS (children and young people's services) replaced CAMHS (child and adolescent mental health services)</p>	<p>www.onyourmindglos.nhs.uk – is a newly launched website by Gloucestershire as part of the Future in Mind Programme. This website is good for young people, parents and professionals in terms of help with mental health issues and where to go for help.</p> <p>Possible responses to new mental health concerns include:</p> <ul style="list-style-type: none"> - Referral to school nurses - Referral to CYPS (Gloucestershire's mental health services) via your own GP. The CYPS practitioner advice line (for professionals to call) is 01452 894 272.
<p>Child Sexual exploitation (CSE)</p>	<p>Clear information about warning signs, the screening tool and Gloucestershire's multi-agency protocol for safeguarding children at risk of CSE are at www.gscb.org. Referrals should be made to Gloucestershire social care and the Gloucestershire Police.</p> <p>Gloucestershire Police CSE Team: The CSE team sits within the Public Protection Bureau Single agency team (Police). DS Nigel Hatten PC Christina Pfister (Missing persons Coordinator) 01242 276846</p>

	<p>All referrals to go to the Central Referral Unit 01242 247999</p> <p>Further information:</p> <p>National Working Group (Network tackling Child Sexual Exploitation) www.nationalworkinggroup.org</p> <p>PACE UK (Parents Against Child Sexual Exploitation) www.paceuk.info</p>
Domestic violence	<p>The GSCB (Gloucestershire Safeguarding Children’s board) have published a Domestic Abuse pathway for educational settings which is on the GSCB website.</p> <p>If a child or young person is suspected of living at home with a domestically abusive parent or if a young person has domestic abuse in their own relationship then the usual procedures should be followed and a referral made to the children’s helpdesk (01452 426565). The response will vary according to the age of the young person so that the appropriate agencies are involved.</p> <p>Other agencies:</p> <p>Gloucestershire Domestic Abuse Support Service (GDASS) www.gdass.org.uk</p> <p>MARAC Gloucestershire Constabulary Multi Agency Risk Assessment Conferences (MARACs) prioritise the safety of victims who have been risk assessed at high or very high risk of harm. The MARAC is an integral part of the Specialist Domestic Violence Court Programme, and information will be shared between the MARAC and the Courts, in high and very high risk cases, as part of the process of risk management.</p> <p>Gloucestershire Unborn Baby Protocol: Research indicates that young babies are particularly vulnerable to abuse but that work carried out in the antenatal period can help minimise harm if there is an early assessment, intervention and support. Working Together (2015) specifically identifies the need of the Unborn Child. Professionals should read and act upon the unborn baby protocol if there is suspected domestic violence and a pregnancy. The unborn baby protocol can be found at www.qscb.org</p>
Teenage relationship abuse	<p>The GSCB (Gloucestershire Safeguarding Children’s board) have published a Domestic Abuse pathway for educational settings which is on the GSCB website.</p> <p>GDASS (Gloucestershire Domestic Abuse Support Service) can be referred to for support.</p> <p>Further information: www.gov.uk – home office ‘teachers guide to violence and abuse in teenage relationships.’ All violence or suspected violence should be reported the police and/or social care as appropriate.</p>

Fabricated and induced illness (FII)	<p>Visit http://www.nhs.uk/Conditions/Fabricated-or-induced-illness for information on behaviours and motivation behind FII.</p> <p>Any professionals suspecting FII must involve the Police, Social Services and follow the child protection procedures outlined in this policy.</p>
Faith abuse	<p>Visit www.gov.uk/government/publications/national-action-plan-to-tackle-child-abuse-linked-to-faith-or-belief for a copy of the DfE document 'national action plan to tackle child abuse linked to faith or belief.'</p> <p>Contacts:</p> <p>Judith Knight (Diocese of Gloucester Head of Safeguarding/Faith Abuse) - jknight@glosdioc.org.uk.</p> <p>For other faith groups contact Jane Bee (GCC LADO).</p>
Female genital mutilation (FGM)	<p>Female Genital Mutilation (FGM) comprises all procedures involving partial or total removal or the external female genitalia. FGM is illegal in the UK and as of October 2015 mandatory reporting commenced. If education staff or other professionals discovers that an act FGM appears to have been carried out on a girl under 18 years old there is a statutory duty for them <u>PERSONALLY</u> to report it to the police.</p> <p>Visit http://www.nhs.uk/Conditions/female-genital-mutilation for NHS information and signs of FGM. Any suspicion of FGM should be referred to the Police and social care.</p> <p>Alison Godfrey and Judith Price (Co-Headteachers) have completed the online home office training, '<i>Female Genital Mutilation: Recognising and Preventing FGM</i>'</p>
Forced marriage	<p>The SPOC (Single Point of Contact) for Forced Marriage in Gloucestershire is Acting DI Jo Mercurio (Gloucestershire Constabulary, Public Protection Bureau).</p> <p>Other contacts include:</p> <p>UK Forced Marriage Unit - fmf@fco.gov.uk Telephone: 020 7008 0151 Call 999 (police) in an emergency.</p> <p>www.gov.uk/stop-forced-marriage for information on Forced Marriage. Visit Home Office website to undertake Forced Marriage e-learning package</p> <p>www.gscb.org.uk Please see 'Multi-Agency Practice Guidelines- Handling cases of Forced Marriage' for more information</p> <p>https://www.gov.uk/forcedmarriage</p> <p>www.freedomcharity.org.uk</p>

	<p>The Freedom Charity (UK charity) have a helpline, text facility and app which can be downloaded to help to provide support and protection for victims of abuse, FGM or forced marriage. They can be contacted on 0845 607 0133 or text 4freedom to 88802 or go to the website to download the app from the app page.</p>
Gangs and youth violence	<p>A task force set up to identify potential gang members as vulnerable individuals and potential victims and aims to help them. Contact the Avenger Task Force and Inspector Neil Smith (Gloucestershire Police tel:101).</p> <p>In order to prevent this our curriculum promotes self-esteem & identity, law & order and considering impact of violence on communities.</p>
Gender-based violence/violence against women and girls (WAWG)	<p>Sources of information:</p> <p>www.gov.uk – home office policy document, ‘Ending violence against women and girls in the UK’ (June 2014). FGM (Female Genital Mutilation) is violence against women and girls.</p> <p>Hope House SARC (Sexual Assault Referral Centre): 01452 754390</p> <p>Gloucestershire Rape and Sexual Abuse Centre: 01452 526770 This is a 24-hour answerphone service, they’ll respond within 24 hours. Or you can use the confidential and anonymous email support service at support@glosrasac.org.uk. The support workers are <u>all women</u>, who are specially trained to work with survivors of sexual violence. They will work with you at your own pace, explaining your options and your rights – and most importantly of all, they will always listen to you and believe you.</p> <p>GRASAC also have really helpful booklets: a self-help guide, a guide for families or loved ones and a guide if you have learning needs. You can access them on the www.onyourmindglos.nhs.uk website or contact GRASAC for a free copy.</p>
Honour based violence (HBV)	<p>The police have made it a high priority to help communities fight back to tackle both honour based violence and hate crime.</p> <p>The ‘Honour Network Help line’: 0800 5 999 247</p> <p>Inspector Fay Komarah is the Gloucestershire Police contact for honour based violence.</p>
Private fostering	<p>A private fostering arrangement is essentially one that is made without the involvement of a local authority. Private fostering is defined in the Children Act 1989 and occurs when a child or young person under the age of 16 (under 18 if disabled) is cared for and provided with accommodation, for 28 days or more, by someone who is not their parent, guardian or a close relative. Close relatives are defined as; step-parents, siblings, brothers or sisters of parents or grandparents. Further information relating to private fostering can be found at http://www.gloucestershire.gov.uk/privatefostering.</p>

	<p>Referrals should be made to Gloucestershire’s Children & Families Helpdesk on 01452 426565 or Gloucestershire Private Fostering Social Worker 01452 427874.</p>
<p>Preventing Radicalisation and Extremism/HATE (PREVENT duty)</p>	<p>The counter-terrorism and Security Act 2015 require specified authorities (including all schools) to have due regards to the need to prevent people being drawn into terrorism.</p> <p>The ‘Advice on the Prevent Duty’ publication from the Department for Education explains what governors and <u>staff</u> can do if they have any concerns relating to extremism.</p> <p>The Department for Education has also set up a telephone helpline (<u>020 7340 7264</u>) to enable people to raise concerns directly. Concerns can also be raised by email to counter.extremism@education.gsi.gov.uk.</p> <p>Information can be found at:</p> <p>Gloucestershire Safeguarding Children’s Board -www.gscb.org. They have published a PREVENT pathway for professionals to refer to.</p> <p>www.educateagainsthate.com is the government website providing information and practical advice for parents, teachers and schools leaders on protecting children from radicalisation and extremism.</p> <p>All teachers have had online training in how to spot the signs of radicalisation and extremism and when to refer to the Channel panels.</p> <p>If you see extremist or terrorist content online it should be reported via https://www.gov.uk/report-terrorism.</p> <p>Other contacts:</p> <p>PC Adam Large, Gloucestershire Constabulary PREVENT officer: tel 101</p> <p>Anti-Terrorist Hotline: tel 0800 789 321</p> <p><u>Prevention</u></p> <p>Dunalley teaches traditional British values through the curriculum: democracy, rule of law, respect for others, liberty, tolerance of those with different faiths and beliefs and promotion of ‘Britishness’.</p> <p>E-safety is an important aspect of the curriculum to keep pupils safe from radicalisation. Pupils need to understand that radicalisation can be a form of grooming online and understand the notion of propaganda. They need to be taught to be discerning about what they read on the internet as the dangers of speaking to strangers online.</p> <p>Dunalley also seeks to equip parents with the knowledge of how to safeguard their children from radicalisation. Let’s talk about it is an excellent website for parents www.ltai.info/ as is www.preventtragedies.co.uk While it remains very rare for school age</p>

	<p>children to become involved in extremist activity to the point of committing criminal acts, young people can be exposed to extremist influences or prejudiced views, including via the internet, from an early age. As with other forms of criminality or risk of harm, early intervention is always preferable. Schools, working with other local partners, families and communities, can help support pupils who may be vulnerable as part of wider safeguarding responsibilities.</p>
Sexting	<p>Information can be found at: http://www.nspcc.org.uk/preventing-abuse/keeping-children-safe/sexting (NSPCC website).</p> <p>Gloucestershire Police have a small sexual exploitation team, contact Sgt Nigel Hatton.</p>
Trafficking	<p>Trafficking is a serious crime which must be reported to Jane Bee (Gloucestershire LADO) and the Gloucestershire Police.</p> <p>Trafficking can include a young person being moved across the same street to a different address for the purpose of exploitation. It doesn't have to include people, children or young people being moved great distances.</p>
Children who run away (missing persons/missing children)	<p>Contact: PC Christina Pfister (Missing Persons Coordinator Gloucestershire Police). Telephone 101 (Gloucestershire Police).</p> <p>GSCB Missing Children Protocol Gloucestershire's protocol on partnership working when children and young people run away and go missing from home or care can be found at http://www.gscb.org.uk:</p> <p>ASTRA (Gloucestershire) The ASTRA (Alternative Solutions To Running Away) has the primary aim of reducing the incidence of persistent running away across Gloucestershire. The project provides support, advice and information to young people up to eighteen years old who have run away. This might be from a family home, foster home or from a residential unit.</p> <p>ASTRA provides support after the event to enable a young person to address the causes of running away. The ASTRA project offers young people help and the support required in order to find Alternative Solutions To Running Away.</p> <p>Freephone Telephone number: 0800-389-4992 EXCLUSIVELY for young people who have run away and have no money. All other callers are asked to use the 'ordinary' number (01452 541599).</p>
CME (Children missing education)	<p>Anyone concerned that a child is missing education (CME) can make a referral to the Education Entitlement and Inclusion team (EEI) at Gloucestershire County Council. Tel: 01452 426960/427360.</p> <p>Children Missing Education (CME) refers to 'any child of compulsory</p>

	<p>school age who is not registered at any formally approved education activity e.g. school, alternative provision, elective home education, and has been out of education provision for at least 4 weeks'.</p> <p>CME also includes those children who are missing (family whereabouts unknown), and are usually children who are registered on a school roll/alternative provision. This might be a child who is not at their last known address and either: has not taken up an allocated school place as expected, or has 10 or more days of continuous absence from school without explanation, or left school suddenly and the destination is unknown.</p> <p>It is the responsibility of the Education Entitlement and Inclusion team, on behalf of the Local Authority (LA) to collate information on all reported cases of CME of statutory school aged children in Gloucestershire maintained schools, academies, free schools, alternative provision academies and Alternative Provision Schools (APS).</p> <p>The EEI Team will also liaise with partner agencies and other LAs and schools across Britain to track pupils who may be missing education and ensure each child missing education is offered full time education within 2 weeks of the date the LA was informed.</p>
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Other sources of help and information in Gloucestershire:

Gloucestershire MAPPA (Multi-Agency Public Protection Arrangements) are a set of arrangements to manage the risk posed by the most serious sexual and violent offenders (MAPPA-eligible offenders) under the provisions of sections 325 to 327B of the Criminal Justice Act 2003. They should be contacted without delay if there is any concern is reported about a serious sexual or violent offender. Contact Bernie Kinsella -Chair of MAPPA – Detective Chief Superintendent – Gloucestershire Constabulary – Tel: 101.



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